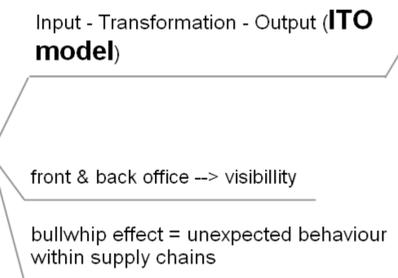


**Processes & functions**

**Processes = Connected sequence of activities that transforms inputs into outputs that meet customer needs**



**Levels of processes**

- 1 Process (lowest level, operational)
- 2 Operations (middle level)
- 3 Supply network (highest level, strategic)



Suppliers	Inputs	Process	Outputs	Customers
List the suppliers (internal or external) of any inputs to the process	List the inputs to the process (materials, resources, information, etc)	Describe the process and/or list the key process steps	List the outputs of this process (goods and/or services)	Identify the customers (internal or external) of these process outputs
	<b>Transformed resources</b>	<div style="border: 1px solid black; width: 40px; height: 40px; margin: 0 auto;"></div> <div style="text-align: center;">↓</div> <div style="border: 1px solid black; width: 40px; height: 40px; margin: 0 auto;"></div> <div style="text-align: center;">↓</div> <div style="border: 1px solid black; width: 40px; height: 40px; margin: 0 auto;"></div> <div style="text-align: center;">↓</div> <div style="border: 1px solid black; width: 40px; height: 40px; margin: 0 auto;"></div>		
	<b>Transforming resources</b>			